

Quality Accreditations and Awards



ISO 9001 QUALITY MANAGEMENT ACCREDITATION

Pearl Linguistics is one of the very few translation companies in the UK to hold an ISO 9001 Quality Management accreditation for the Provision of General and Technical Translation, Interpreting, Transcription and DTP Services for the Private and Public Sector.

ISO 14001 ENVIRONMENTAL MANAGEMENT ACCREDITATION

Awarded to recognise our continuous efforts to help the environment by developing and implementing innovative methods to reduce our carbon footprint.



Member
ATC
Association of
Translation
Companies



ATC (ASSOCIATION OF TRANSLATION COMPANIES)

When seeking the service of a translation company, it is advised that clients should always look for the symbol of the ATC. Members of the ATC are carefully vetted before admission to membership, adhere to a strict code of professional conduct, are subject to the rulings of a professional ethics committee and carry full professional indemnity insurance cover to safeguard the interests of the translation purchaser.

ITI (INSTITUTE OF TRANSLATORS AND INTERPRETERS)

The examinations for any candidate wishing to seek membership with the ITI are amongst the most stringent internationally. Essentially, membership with the ITI guarantees professional status and the highest possible standards in translation or interpreting.

GOVERNMENT BEST SERVICE AWARD

Out of thousands of nominations, the Government Best Service Award was given to Pearl for 1) delivering a service which exceeds the expectations of buyers and end-users 2) demonstrating a high level of collaboration and partnership with its clients and 3) adding value by adopting an innovative or creative approach to addressing the requirements of its contracts.



EXCELLENCE IN CUSTOMER SERVICE AWARD

London Chamber of Commerce recognised Pearl Linguistics' impressive customer satisfaction level and awarded us with an Excellence in Customer Service Award for all the efforts put in by our team to make the most impossible deadlines possible.



WOW! CUSTOMER SERVICE AWARD

The mission of The WOW! Awards is to raise standards of Customer Service across all industries. Nominated by one of our large contract clients, Pearl Linguistics won this highly recognised award with praise from all judges.

CCA INNOVATION AWARD

Our online booking and support portal ORBIT™ won the very prestigious Innovation Award last year after it revolutionised the booking and management of language services for the UK Public Sector. Please request further information on ORBIT™.



Other Memberships and Accreditations:

BAWE - Business Association of Women Entrepreneurs (full member)
BABI - British American Business Institute
AHK UK - German-British Chamber of Industry & Commerce
LCC - London Chamber of Commerce (platinum member)

Moreover, we fully conform to:

ISO BS EN 15038:2006, Translation Services
ISO IEC 27002-2005, Information Security